

Shenzhen Foxwell Technology Co., Ltd.

# **Get Start & Diagnosis**



#### **How to start FOXWELL NT909?**

- Power on the tablet.
- 2. Connect the VCI dongle to vehicle's DLC for communication. Then Switch the ignition ON.
- 3. The VCI dongle will connect to tablet automatically.
- 4. Check if the **V**C button at the toolbar turns into green. If ves, it's available to starting your diagnosis.

NOTE: If the VC indicator is not green, it indicates that signal strength of the transmitter is too weak to be detected. It will be solved by trying to get closer to the device, or checking connection of VCI dongle, or removing all possible objects that affect signal interference.

### **Start Diagnosis**

Two ways to Start Diagnosis

Method 1: VIN Reading

Diagnostic---->AUTOVIN--->Automatic Read/Scan VIN/ Manual Entry

Note: The VIN button on the top of title bar.







#### Method2: Manual Selection

Diagnostic----> Select Car Brand----> Smart VIN/Manual Selection

Note: The VIN button on the top of title bar.



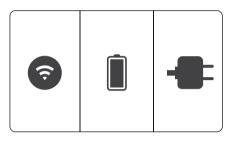




# Registration

#### NOTE

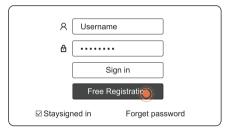
Please make sure your network works correctly and the tablet is fully charged or connect to external power supply.



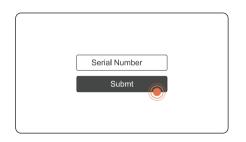
Enter one of your emails and tap Send Code to get a 4-digit security code. Input the code, create a password and click Free Registration to complete.



Press Update from home screen of and then press Free Registration to start.



The serial number will be recognized 3 automatically and click Submit to activate the scanner.



## **Update**

Press Update from home screen of diagnostic APP or press update shortcut at the tool bar.

The available updates display. Click the check box(s) in front of the software you wish to update and then click the Update button to download.





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### **FAQs**

#### Q: If I receive a used or defective machine, what shall I do?

A: All our products are sent to the FBA center as brand new through the strict security check by Amazon. But around 1% of customer return goods will be marked as sellable by Amazon without our control. If you receive a defective or use one, please contact us for replacement.

#### Q: What should I do if there are some scratches on the screen?

A: There is a tightly-fitting screen protector on your machine. If any scratches are found, just tear off the screen protector from the upper left or upper right corner.

### Q: If it cannot work on my vehicle, how can I get tech support?

A: Please reach us at the first time via amazon@foxwelltech.com, Our engineers will offer tech support to solve your problems. A fast response will be given within 24 hours. We'll definitely offer vou a satisfactory solution.

# Remote Control

Whenever you need to get remote support from Foxwell,



Contact us via amazonsupport@foxwelltech.com or Amazon message with your issue at first, we will coordinate a technician for you.



Return to home screen to click the Remote Control icon, wait for a few seconds and you'll see the device ID. Please send the ID to us.



Click the Settings button, find and press the Remote Control module, then choose QuickSupport option.



We'll coordinate the available online time between you and the technician in advance. Remote Support can get the start when both your NT909 and technician are online at the

## **Warm Tips**

- About Warranty: FOXWELL offers one year manufacture warranty and the technical support is available to get from OBDZON store at anytime. So the Register/ Update/ Diagnosis/ Special Function coverage issues can be inquired via Amazon Message or amazonsupport@foxwelltech.com at anytime!
- About Function Coverage: If you meet any Maintenance Coverage issues, please provide us with your car's VIN number via Amazon Message or amazonsupport@foxwelltech.com, so that we can better confirm with our engineers. Because function coverage differs from different car conditions. such as model, year, vin. car original manufacturer's settings, etc.
- 3.About Return & Update: If you choose to return this scanner, it's appreciated that selects it as DEFECTIVE to avoid a used one being resold to other customers. The FOXWELL NT909 Diagnostic Tool can plug&play directly with existed software. No need to update before first use.

### Write For You

Dear customer,

Thanks very much for choosing Foxwell!

We've been working hard to ensure you're satisfied with our product. If you encounter any questions concerning purchase and product, please feel free to contact our authorized Amazon seller "OBDZON" for quick support.

If you are satisfied with this scanner, we sincerely invite you to share using experience or recommend Foxwell to others. It will inspire us to make more excellent products in the future!

Best regards.

**OBDZON** 

## Contact Us

For service and support, please contact us.



Website: www.foxwelltech.us



amazonsupport@foxwelltech.com

